

# FREQUENTLY ASKED QUESTIONS ABOUT THE WAY2WORK PROGRAM

**Q. Who is WARM?**

**A.** WARM is a 501-3c non-profit that offers food assistance to eligible residents living within the Westerville school district. The organization augments that service with family & life coaching to further help those in need. *The employment support services, known as The Way2Work program, operates as a distinctive service to this community and beyond.*

**Q. Who can receive support from the Way2Work program?**

**A.** The Way2Work program is open to regional job seekers (18 years of age or older) who wish to improve their opportunities for better employment. Geographically, we tend to concentrate on the 20 minute drive time radius from central Westerville. But clients outside of this area are welcomed. We support individuals from all races, beliefs, and economic levels.

**Q. Do I need to be a client receiving other support services from WARM?**

**A.** No, not at all.

**Q. What services and activities are available within the Way2Work program?**

**A.** We provide a robust employment support and workforce development menu of activities that can be tapped into virtually or in person. Most are tailored to the needs of a client. For example, resume development, personal presentation assistance, job search suggestions, and interviewing help for those job-ready. There are also career and upskill learning experiences. We offer relevant employment coaching to advise, direct, and support you.

**Q. Are you a staffing agency?**

**A.** No. We do not hire and place individuals, but we do collaborate with other staffing firms and support organizations that can facilitate your needs. We might refer you to one if the need and fit is right for you.

## *FAQs The Way2Work Program – p2*

**Q. Is there a fee?**

**A.** No, as a non-profit whose mission is to help those in need, there is no cost or obligation to job seekers. We rely on the generous support of area-wide individuals, partners, businesses, and grants. We only request you be motivated to improve your situation and desire appropriate employment.

**Q. How do I get started?**

**A.** We make it easy and provide several ways. You can just complete one of the registration forms online, or call our office, or send an email to [david@warmwesterville.org](mailto:david@warmwesterville.org) stating your request to learn more. We can collect additional information from there. Visit our webpage at [warmwesterville.org/w2w-employment-support](http://warmwesterville.org/w2w-employment-support).

**Q. Are you able to support clients during the current pandemic/coronavirus?**

**Yes.** We made an early decision to be fully functional with materials & support, all of which is offered remotely & virtually (using phone, email, and online video meetings). Other areas of WARM has consistently maintained service as well.

**More Questions?**

If you have a question not answered here or one which needs more clarification, please email David Crago at [david@warmwesterville.org](mailto:david@warmwesterville.org).

We look forward to helping you move forward.